**Heuristic Evaluation Sheet**

**Severity Reference**

I don’t agree that this is a usability problem at all.

Cosmetic problem only. Need not be fixed unless extra time is available on project.

Minor usability problem. Fixing this should be given low priority.

Major usability problem. Important to fix. Should be given high priority.

Usability catastrophe. Imperative to fix this before product can be released.

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| Evaluator | Samuel Asuoha C00305107 |
| Date | 11/03/2024 |
| Website/App | https://blackboard.itcarlow.ie/ |
| Device | LAPTOP-FI96ST6E |
| Browser/OS | Google Chrome |
| Task/Feature | evaluation of website |

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| **Heuristic**  Nielson’s heuristic | **Issues**   1. Poor Navigation 2. Inflexible 3. ineffective Information Architecture 4. visual complexity | **Recommendations**   1. Presentation of information and controls in a visually appealing and clutter-free manner. 2. Cater to both novice and experienced users by offering shortcuts, accelerators, and customization options. 3. Follow the established conventions and maintain consistency in terms of design, layout, and functionality. 4. Users should be able to easily navigate and interact with the system |
| **Severity**  **✔**  **✔** |
| **Screenshot** (if helpful) | | |

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| **Heuristic**  Enter heuristic… | **Issues**  Please write here… | **Recommendations**  Write here… |
| **Severity** |
| **Screenshot** (if helpful) | | |